From: Weber, Lon

To: "CNRE_FACULTY_STAFF@LISTSERV.VT.EDU"

Subject: Phishing Alert: Past Due Invoices for UPS Shipper Number XXXXXX

Date: Thursday, May 12, 2016 9:21:00 AM

Importance: High

Hello CNRE,

See the phishing attempt below that came in yesterday, I replaced account numbers with X's. It is really good, Susan definitely did the right thing by verifying before opening the attachment!

Lon

Lon A. Weber, Director of IT

College of Natural Resources and Environment (MC0324)

Cheatham Hall, RM 216C, Virginia Tech

310 West Campus Drive Blacksburg, VA 24061

Phone: 540-231-3277 Fax: 540-231-7664

http://it.cnre.vt.edu

From: Archer, Susan

Sent: Thursday, May 12, 2016 8:35 AM To: Weber, Lon laweber@vt.edu

Subject: FW: Past Due Invoices for UPS Shipper Number XXXXXX

I did not open. YEAH!

I just called UPS. This IS our account number, but we are NOT past due, and they do not send these types of

messages.

Susan L. Archer Bookkeeper Fish & Wildlife Conservation (0321) 310 West Campus Drive / 101 Cheatham Hall Blacksburg, VA 24061

PHONE: 540-231-3983 FAX: 540-231-7580

From: mailto:rmozier@ups.com [mailto:rmozier@ups.com]

Sent: Wednesday, May 11, 2016 5:38 PM To: Archer, Susan < mailto:sarcher@vt.edu>

Subject: Past Due Invoices for UPS Shipper Number XXXXXX

VA TECH

106 CHEATHAM HALL BLACKSBURG, VA. 24061

RE: XXXXXX Dear Customer

In accordance with the Prompt Payment Act, (Amendment of 1999, Section 1315.4 (f)

Prompt payment standards and required notices to vendors) payment is currently due.

Our records indicate the following invoices are outstanding:

Invoice Number Week Ending Due Date Amount

0000V31XXXXXX	04/30/16	05/30/16	13.79
0000V31XXXXXX	03/26/16	04/25/16	8.63
Payment terms for this account are Net 30.			

Please use one of the following methods to make payment:

- Electronically using the UPS Billing Center at www.ups.com/billingcenter.
- By phone at 1-800-811-1648.
- Include remittance stubs (or post shipper numbers and invoice dates on check) and Mail to the remittance address listed on your UPS invoice.
- Should you need a copy of the invoice(s), please call UPS @ 800-811-1648.

When contacting UPS, Reference your account number XXXXXX and the date of open invoice(s) listed.

If your records show that payment has been sent, provide the following:

- 1. Date the check cleared your bank.
- 2. Detail of which items were covered by each check.
- 3. A copy of the front and back of the canceled check.

We value you as a UPS customer however; it is necessary to resolve these aging items.

Sincerely, ROBERT MOZIER UPS Corporate Credit

Fax 559-651-7621 rmozier@ups.com