

How To Update Your Computer's BIOS

To find your computer's BIOS you can go to our "CNRE-IT Downloads" Google Drive share:

<https://drive.google.com/drive/folders/1iDZZ1wyIIwZQCdOFMgzkIV8e1EX9nkUe>

You may need to login to access this share if your browser was not already logged into your VT Google Apps account. We suggest changing the default view to "List view" so you can see the full names of each of these folders to make sure you're getting the right one. This can be done with the icon directly below the waffle in the upper right hand corner of the browser window. Double-click on "BIOS Updates" => "manufacturer" => "the model of your computer". The email you received from CNRE-IT will tell you which folder you will find your new BIOS in. There is a long list of affected computer models so you may have to scroll down to find yours. Save this .exe update file to your computer's Desktop or other desired location. The behavior of where the download will be saved is dependent on your browser, as detailed in this document here: <https://it.cnre.vt.edu/library/faqs/downloading-files-and-folders-from-google-drive.html>

Once you've saved the file, save your work and close all open programs (Word, Outlook, web browsers, etc.) and double-click the update that you just downloaded to start the update process. It should first tell you that it will update your system BIOS and after reading the message click on "OK". Another window should appear showing you both your current BIOS version and what the new BIOS version will be after the update. **Once you click on "OK" your computer should restart and it is important to let this process complete on its own. Do not power off your computer at any time during the update and when it's complete you will be back at the Windows Login screen. It will take about five to ten minutes to complete.**

To access the "CNRE-IT Downloads" Google Drive share in the future without the link above please see our FAQ at <https://it.cnre.vt.edu/library/faqs/cnre-it-downloads-google-drive-share.html>