

# Restoring Check Point Integrity Client Settings

- I. Symptoms of losing Check Point Integrity Client settings.
  - a. Can't access CNRFileBox even if you have the VPN launched.
  - b. Programs that have previously asked for permission to access the network are asking again even though no updates have been installed.
- II. Verify that you have indeed lost your firewall settings.
  - a. Double click on the Check Point Integrity Client icon (white box with a blue I or red and green bars) in the System Tray (bottom right hand corner by default).
  - b. Single click on the "Firewall" tab on the left side of the window that appears.
  - c. Single click on the "Zones" tab across the top of the right side of the window.
  - d. If your zone list looks similar to figure 1 then you have lost your settings and need to continue on to section III.
  - e. If your zone list is much longer as shown in figure 2 then something else is going on and you should contact the [CNRHelpDesk](#) for further assistance.

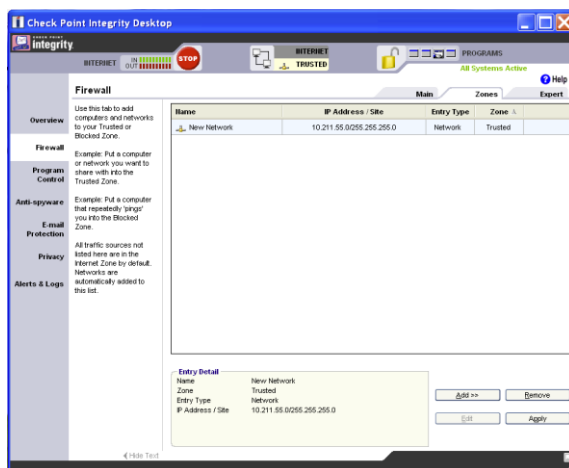


Figure 1

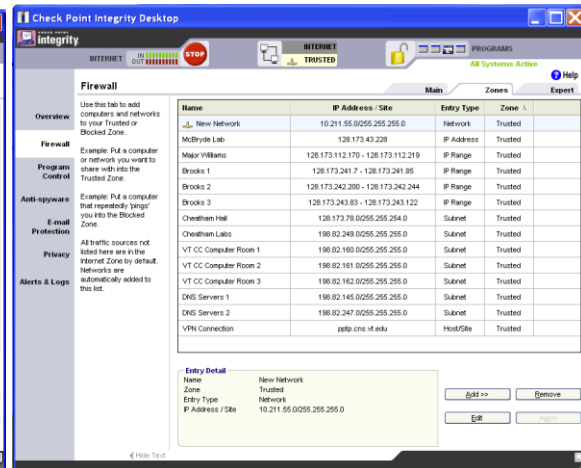


Figure 2

- III. Restoring our default settings.
  - a. Go to <https://scholar.vt.edu/access/content/group/cc06d203-2211-4202-a71a-356012eca893/Downloads/ZA6.0.xml.zip>
  - b. Save the file to your Desktop.
  - c. Right click on the downloaded file and select the "Explore" menu option.
  - d. From within the "ZA6.0.xml.zip" window that appears drag and drop the "ZA6.0.xml" file to your Desktop.
  - e. From within Check Point Integrity Client single click on the "Overview" tab on the left side of the window.
  - f. Single click on the "Preferences" tab across the top of the right side of the window.
  - g. Click on the "Restore" button and browse to your Desktop.
  - h. Select the "ZA6.0.xml" file and click on the "Open" button.
  - i. Click on the "OK" button when prompted with the "Are you sure..." prompt.
  - j. Click on the "OK" button when the restoration is complete.
  - k. Done but note that you will have to answer a lot of permission questions for a while and please feel free to contact the [CNRHelpDesk](#) if you are unsure of the answer.