
From: Weber, Lon on behalf of CNRHelpDesk
Sent: Friday, April 23, 2010 11:44 AM
To: CNRHelpDesk
Subject: New Version of Symantec Antivirus For Windows

Importance: High

Hello CNR,

VT's 4-Help group have just made the next version of Symantec Antivirus for Windows available to install. Depending on how new your installation of Symantec is you may have already been prompted to install the new version. If you haven't been prompted or you told it not to install the new version when prompted then I strongly suggest that you follow the steps below on ALL of your Windows based computers to upgrade to the latest version! It should take less than 5 minutes per computer and should not require a restart. Thanks and as always please do not hesitate to [contact us](#) for questions or problems. Lon.

Steps to upgrade to Symantec Endpoint Protection version 11.06: (Allow any Spybot Search & Destroy or Integrity Desktop prompts during this install)

1. These directions are assuming you're using Internet Explorer as your browser.
2. Go to <http://www.antivirus.vt.edu/>
3. Click on the "Symantec Endpoint Protection for Windows" link in the left column of the webpage.
4. Enter in your PID and PID password in the appropriate fields and click "Logon".
5. The webpage automatically determines which version you need for your OS so click on the "Download" link inside the blue bordered box.
6. Click on the "Run" button.
7. Once the download finishes if prompted with an "Internet Explorer – Security Warning" dialog box click on the "Run" button. If instead you're prompted with a "User Account Control" dialog box click on the "Yes" button.
8. The installation is automated from this point on.
9. Done but remember that this should be done on ALL of your Windows based computers.

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