
From: Weber, Lon on behalf of CNRHelpDesk
Sent: Thursday, January 14, 2010 11:24 AM
To: CNRHelpDesk
Subject: Microsoft Recommendation

Importance: High

Hello again CNR,

Microsoft is strongly urging all Windows XP users to remove the old version of Flash that was installed with the Operating System due to a recent highly exploitable bug that will not be fixed. The easiest way to remove this old version of Flash is to install the newest version of Flash from Adobe. Once the new version is installed the old version will be automatically removed upon the next reboot. I highly recommend that **ALL Windows XP users** perform the following steps even if you already have a newer version of Adobe Flash installed. It should only take a couple of minutes and will not require a reboot (unless you want to finalize the removal). Thanks. Lon.

Steps to Update Flash:

1. Using Internet Explorer go to https://scholar.vt.edu/access/content/group/cc06d203-2211-4202-a71a-356012eca893/Downloads/install_flash_player_ie.exe. If you use Firefox you will have to download the file and then double click on it to install it.
2. Click on the "Run" button.
3. Click on the "Run" button again after it downloads.
4. Click on the "Close" button.
5. Done unless you want to reboot at this time to finalize the removal of the older version.

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