

From: [CNREHelpDesk](#)
To: [CNREHelpDesk](#)
Subject: Security Alert: Microsoft Finally Patches Thumbnail Vulnerability in Windows XP
Date: Wednesday, February 09, 2011 9:33:19 AM
Importance: High

Hello CNRE,

I first want to apologize for all the emails I'm going to be sending today, it was a very busy patch day yesterday!

Yesterday was "Black Tuesday" which is the second Tuesday of every month that Microsoft releases security updates. One of security updates Microsoft released fixes the Windows XP thumbnail viewing vulnerability that I wrote you about last month. Microsoft had recommended disabling the viewing of thumbnails as a temporary workaround to this vulnerability which I did for most of the XP machines in the college via group policy. However, in order for the Microsoft update to work properly this workaround has to be undone. Therefore, all Windows XP users should follow the steps below to undo this workaround to insure your updates get applied properly. Thanks and as always, do not hesitate to [contact us](#) with questions or problems. Lon.

Steps to undo the Windows XP thumbnail workaround: (will not require a restart)

1. Verify you are running Windows XP by right clicking on "My Computer" on your desktop or within the "Start" menu and selecting "Properties".
2. If the "system Properties" window that appears shows "Microsoft Windows XP" then continue on to step 3, otherwise you're done.
3. Go to <http://go.microsoft.com/?linkid=9757859> and when prompted to either "Run" or "Save" the file click on "Run" button.
4. Once it downloads click on the "Run" button again and follow the onscreen instructions.
5. Once it tells you that it has finished you can just close that window and now your computer is ready for the automated "Windows Update" that runs every night (and you'll have your thumbnail view back).

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