

From: [CNREHelpDesk](#)
To: [CNREHelpDesk](#)
Subject: Security Alert: Highly Critical Vulnerabilities in Adobe Shockwave Player
Date: Wednesday, August 25, 2010 12:14:51 PM
Importance: High

Hello CNRE,

Adobe has announced and patched 21 “Highly Critical” vulnerabilities for their Shockwave Player. This is not a product that we install by default on the computers that we send out of here but you may have installed it at some time on your own. I highly recommend that all Windows users follow the steps below ASAP to first determine if you have it installed and then patch it if you do. This should only take a few minutes and will not require a reboot. Thanks and as always please do not hesitate to [contact us](#) for questions or problems. Lon.

Steps to patch Adobe Shockwave Player (if necessary):

1. Start up the “Control Panel” from the “Start” button.
2. In Windows XP double click on “Add or Remove Programs” control panel applet or single click on “Programs and Features” in Windows 7.
3. Look for something like “Adobe Shockwave Player” in the list of programs that are installed.
4. If you don’t see it then you are done but if it is there then continue on to the next step.
5. Go to https://scholar.vt.edu/access/content/group/cc06d203-2211-4202-a71a-356012eca893/Downloads/Shockwave_Installer_Full.exe.
6. Click on the “Run” button.
7. Once it downloads click on the “Run” button in Windows XP or the “Yes” button in Windows 7.
8. On both my Windows XP and Windows 7 installs it tried to “Include the free Google Toolbar for Internet Explorer” which I unchecked before clicking on the “Next >” button.
9. Click on the “Close” button.
10. Done.

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