

From: [CNREHelpDesk](#)
To: [CNREHelpDesk](#)
Subject: Security Alert: Highly Critical Update for Apple QuickTime
Date: Friday, August 13, 2010 1:45:11 PM
Importance: High

Hello once again CNRE,

Apple has patched a “Highly Critical” vulnerability in their QuickTime program for Windows (The Mac version is either not affected or not patched). If you have QuickTime installed you should update ASAP using the steps below. If you’re not sure if you have QuickTime installed look for a QuickTime folder in the Start, Programs menu structure in Windows XP or All Programs under the Windows button in Windows 7. If the QuickTime folder is there then you have QuickTime installed. Thanks and as always please do not hesitate to [contact us](#) for questions or problems. Lon.

Windows Update Procedure: (Does not require a restart)

1. Go to <https://scholar.vt.edu/access/content/group/cc06d203-2211-4202-a71a-356012eca893/Downloads/QuickTimeInstaller.exe>
2. Click on the “Run” button that should appear after a few moments and then click on the “Run” button once the actual download finishes. Note that Firefox users will probably have to save the download and manually double click on it to start the installation process.
3. Once the “QuickTime for Windows” installer window appears click on the “Next >” button.
4. Click on the “Yes” button to accept the license agreement.
5. Click on the “Install” button.
6. Note that Windows 7 users may get an additional “User Account Control” dialog box asking for permission, click on the “Yes” button if this happens to you.
7. Click on the “Finish” button once the install completes.
8. Be careful not to click on the “Go Pro Now” button since it pops up directly beneath the “Finish” button and click on the “No Thanks” button off to the right instead.
9. Done.

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