

**From:** [CNREHelpDesk](#)  
**To:** [CNREHelpDesk](#)  
**Subject:** Security Alert: Highly Critical Update for Apple QuickTime for Windows  
**Date:** Friday, September 17, 2010 4:03:16 PM  
**Importance:** High

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Hello CNRE,

Apple has finally patched a “Highly Critical” vulnerability in their QuickTime program for Windows (The Mac version is not affected). The original advisory came out back in August but I was able to push a workaround to everyone’s computer (disabled the vulnerable feature) so I didn’t bother sending out a notice (you get enough email from me as it is). If you have QuickTime installed (even if you don’t use it) you should update ASAP using the steps below because once I undo the workaround you will once again be vulnerable until you do patch. If you’re not sure if you have QuickTime installed look for a QuickTime folder in the Start, Programs menu structure in Windows XP or All Programs under the Windows button in Windows 7. If the QuickTime folder is there then you have QuickTime installed. I will undo the workaround in a week or so to allow enough time for people to patch. When you’re done patching you should be at version 7.6.8. Thanks and as always please do not hesitate to [contact us](#) for questions or problems. Lon.

Windows Update Procedure: (Does not require a restart)

1. Go to <https://scholar.vt.edu/access/content/group/cc06d203-2211-4202-a71a-356012eca893/Downloads/QuickTimeInstaller.exe>
2. Click on the “Run” button that should appear after a few moments and then click on the “Run” button once the actual download finishes. Note that Firefox users will probably have to save the download and manually double click on it to start the installation process.
3. Once the “QuickTime for Windows” installer window appears click on the “Next >” button.
4. Click on the “Yes” button to accept the license agreement.
5. Click on the “Install” button.
6. Note that Windows 7 users may get an additional “User Account Control” dialog box asking for permission, click on the “Yes” button if this happens to you.
7. Click on the “Finish” button once the install completes.
8. Be careful not to click on the “Go Pro Now” button since it pops up directly beneath the “Finish” button and click on the “No Thanks” button off to the right instead.
9. Done.

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