

**From:** [CNREHelpDesk](#)  
**To:** [CNREHelpDesk](#)  
**Subject:** Security Alert: Extremely Critical Adobe Shockwave Vulnerability  
**Date:** Monday, October 25, 2010 2:46:47 PM  
**Importance:** High

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Hello CNRE,

Adobe has announced an UNPATCHED “Extremely Critical” (currently being exploited) vulnerability in their Shockwave player. All you have to do is visit a malicious website and you can have your computer taken over. Their recommendation is “Do not visit untrusted websites” which is a little difficult to do. My recommendation is to simply uninstall the Shockwave player (if you have it installed) until a patch is released. I highly recommend following the appropriate steps below for all your computers. Thanks and as always please do not hesitate to [contact us](#) for questions or problems. Lon.

OS X: (will require a browser restart but not the computer)

1. Double click on your hard disk on the Desktop.
2. Open up the “Library” folder.
3. Open up the “Internet Plug-Ins” folder.
4. Look for the file named “DirectorShockwave.plugin”.
5. If it’s not there then you don’t have Shockwave installed and you’re done.
6. If it is there then drag and drop it in the “Trash”.
7. Restart your browser for the changes to take effect.
8. Done.

Windows: (Does not require a restart)

1. Open up the “Control Panel”.
2. Double click on the “Add or Remove Programs” control panel applet in Windows XP or single click on the “Programs and Features” control panel applet in Windows 7.
3. Look for any program that says something like “Adobe Shockwave Player...”.
4. If it’s not in the list then you don’t have Shockwave installed and you’re done.
5. If it is there then single click on it in the list.
6. In Windows XP click on the “Change/Remove” button on the right and in Windows 7 click on the “Uninstall/Change” button at the top.
7. Click on the “Close” button.

8. Close the "Control Panel".

9. Done.

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