

From: [CNREHelpDesk](#)
To: [CNREHelpDesk](#)
Subject: Security Alert: Extremely Critical Adobe Flash Player Vulnerability Patched!
Date: Tuesday, September 21, 2010 11:38:18 AM
Importance: High

Hello CNRE,

Adobe has released an update for the “Extremely critical” vulnerability in their Flash Player plugin that I wrote about a week ago for both the Mac OS and Windows platforms. Therefore it is once again safe to reinstall (if you followed my recommendation and uninstalled it) or patch Flash if you didn’t. It should only take a couple of minutes. Note to you Mac users, I didn’t recommend uninstalling Flash on OS X when this vulnerability was first announced since only Windows machines were being exploited at that time. However, I highly recommend updating your version of Flash as well since the day will come when the evil doers will start taking advantage of the Mac platform! Please do not hesitate to [contact us](#) if you have questions or problems. Thanks. Lon

Note to Windows Firefox users: These steps were written using Internet Explorer. Therefore if Firefox is your default browser then when clicking on the scholar links below you will have to save the download and manually double click on it to run it.

Updating Flash in Windows: (Does not require a reboot)

1. There are two versions of Flash for Windows, one that is only for Internet Explorer and another that is for all other browsers like Firefox or Safari.
2. You should update both versions if you have other browsers installed on your computers.
 - a. Updating Flash for Internet Explorer in Windows:
 - i. Go to https://scholar.vt.edu/access/content/group/cc06d203-2211-4202-a71a-356012eca893/Downloads/install_flash_player_ax.exe
 - ii. Click on the “Run” button.
 - iii. Click on the “Run” button again in Windows XP or the “Yes” button in Windows 7 after it downloads.
 - iv. Agree to the license agreement.
 - v. Click on the “INSTALL” button.
 - vi. Click on the “Done” button.
 - vii. Continue on to b if you have other browsers installed.
 - b. Updating Flash for other browsers in Windows:
 - i. Go to https://scholar.vt.edu/access/content/group/cc06d203-2211-4202-a71a-356012eca893/Downloads/install_flash_player.exe
 - ii. Click on the “Run” button.
 - iii. Click on the “Run” button again in Windows XP or the “Yes” button in

Windows 7 after it downloads.

- iv. Agree to the license agreement.
- v. Click on the "INSTALL" button.
- vi. Click on the "Done" button.

Updating Flash for OS X: (Does not require a reboot)

1. Go to https://scholar.vt.edu/access/content/group/cc06d203-2211-4202-a71a-356012eca893/Downloads/install_flash_player_osx_ub.dmg
2. Once it downloads the disk image open it up if it doesn't open automatically.
3. Install the updated Flash player by double clicking on the "Install Adobe Flash Player.app" folder icon in the mounted disk image.
4. Click on the "Open" button.
5. Agree to the license agreement.
6. Click on the "INSTALL" button.
7. If prompted supply your OS X logon password and click on "OK".
8. Note that if you have a browser open then you might be prompted to close it before being able to continue.
9. Click on the "Close" button when the installation finishes.
10. Right click on the "Flash Player" disk image on your desktop and choose "Eject" to unmount the downloaded disk image.
11. Done.

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Lon A. Weber, Director of IT
College of Natural Resources and Environment, Virginia Tech
216C Cheatham Hall
Blacksburg, VA 24061
Phone: 540-231-3277 Fax: 540-231-7664
<http://www.it.cnre.vt.edu>