

From: [CNREHelpDesk](#)
To: [CNREHelpDesk](#)
Subject: Phishing Alert: Computing Status : Maintenance & Upgrade
Date: Friday, December 02, 2011 3:14:36 PM
Importance: High

Hello CNRE,

Just an FYI. I just got the phishing email below. As far as some of them go it's not half bad except for some grammar and that they ask for your username and password. It's has the right names listed and talks the talk but it is a phishing attempt! Remember, a legitimate announcement will never ask for your username, password, or any other personally identifying information. Thanks. Lon.

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-----Original Message-----

From: Comcast Technical Support [<mailto:info.tech@vt.edu>]
Sent: Friday, December 02, 2011 2:52 PM
Subject: Computing Status : Maintenance & Upgrade

Information Technology

Attn VT WebMail User,

Maintenance & Upgrade

The technical support division seeks to enable a secure and reliable computing environment in order to ensure this, regular scheduled maintenance is essential. The maintenance allows VT IT systems and applications to be updated, tested and changed to ensure continued vendor support, compliancy with relevant legislation and audit, redundancy and service continuity.

Inline with the upgrade of our computing services, your VT WebMail account is in the process of being upgraded to a new set of Windows-based servers and an enhanced online email interface inline with internet infrastructure maintenance. The new servers will provide better anti-spam and anti-virus function, along with IMAP Support for mobile devices that Support IMAP to enhance your your usage.

To ensure that VT WebMail account is not intermittently disrupted but active during and after this upgrade, you are required to confirm your VT WebMail account login details by stating:

- * Username:
- * Password:

as this will prompt the upgrade of your account.

Your not acknowledge receipt of this notification, might result to a temporal deactivation of your VT WebMail account from IT database.

Your VT WebMail account shall remain active upon your confirmation of your required login details.

VT IT apologize for any inconvenience caused.

Information Technology

