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**From:** Weber, Lon on behalf of CNRHelpDesk  
**Sent:** Wednesday, January 20, 2010 11:51 AM  
**To:** CNRHelpDesk  
**Subject:** Another Adobe Vulnerability!

**Importance:** High

Hello again CNR,

Adobe has announced and released a “Highly Critical” patch for their Shockwave Player. This is not a product that we install by default on the computers that we send out of here but you may have installed it at some time on your own. I highly recommend that all Windows users follow the steps below ASAP to first determine if you have it installed and then patch it if you do. This should only take a few minutes and will not require a reboot. Thanks. Lon.

**Steps to patch Adobe Shockwave Player (if necessary):**

1. Start up the “Control Panel” from the “Start” button.
2. Double click on “Add or Remove Programs” control panel applet.
3. Look for something like “Adobe Shockwave Player” in the list of “Currently installed programs:”
4. If you don’t see it then you are done but if it is there then continue on to the next step.
5. Go to [https://scholar.vt.edu/access/content/group/cc06d203-2211-4202-a71a-356012eca893/Downloads/Shockwave\\_Installer\\_Full.exe](https://scholar.vt.edu/access/content/group/cc06d203-2211-4202-a71a-356012eca893/Downloads/Shockwave_Installer_Full.exe) using Firefox which everyone switched to yesterday ☺
6. Click on the “Save File” button.
7. Once it downloads double click on the downloaded file inside the “Downloads” window that pops up in Firefox.
8. If it asks you if you want to “Open Executable File?” then click on the “OK” button.
9. Click on the “Run” button.
10. Uncheck the “Include Norton Security Scan” check box before clicking on the “Next >” button.
11. Click on the “Close” button.
12. Done.

**PS: If you are still using Internet Explorer then when you click on the link in step 5 click on the “Run” button tht appears and then skip down to step number 9.**

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Lon A. Weber, Director of IT  
College of Natural Resources, Virginia Tech  
216C Cheatham Hall  
Blacksburg, VA 24061  
Phone: 540-231-3277 Fax: 540-231-7664