

From: [CNREHelpDesk](#)
To: [CNREHelpDesk](#)
Subject: Security Alert: Adobe Acrobat and Reader Highly Critical Patch
Date: Thursday, March 24, 2011 10:52:20 AM
Importance: High

Hello again CNRE,

Adobe has patched (mostly) the “Highly Critical” vulnerability in their Acrobat/Reader line of products that I sent a note out about last week. Note that this vulnerability and patch is for both the Microsoft Windows and Apple OS X operating systems. You should follow the following steps to update your Adobe Acrobat 9.x, 10.x and Reader 9.x, 10.x programs ASAP on both OS’s and on ALL your computers. One easy way to see all the Adobe products you have installed in Windows is to look at the “Currently installed programs:” list in the “Add or Remove Programs” applet in the “Control Panel” for Windows XP or the “Name” column in the “Programs and Features” applet in the “Control Panel” for Windows 7. On the Mac you can use “Spotlight” to search for Adobe products or just look in your “Applications” folder. Also, remember to **NEVER** open unknown or unsolicited PDF attachments or click on PDF links on web pages that are not trusted or known. Remember that this is only for Adobe Acrobat 9.x, 10.x and Adobe Reader 9.x, 10.x. Thanks and as always please do not hesitate to [contact us](#) for questions or problems. Lon.

Steps to patch the Adobe products for Windows: (May require a restart)

1. Note that in the 10.x product line Adobe has only patched the Acrobat product, the Reader product isn’t scheduled until June.
2. Save any work as this update may require a restart.
3. Start up the affected product.
4. From the “Help” menu select “Check for Updates...”.
5. Click on the “Download” button when it finds the update.
6. Once the update has downloaded a pop should appear in the taskbar stating “Update is ready to install”, click on the pop up.
7. Click on the “Install” button that appears.
8. It may prompt you to close the Adobe application before continuing.
9. Click on either the “Restart” or “Close” button depending on if it needs to reboot.
10. Repeat for other affected products or Windows based computers.

Steps to patch the Adobe products for Mac OS X: (Does not require a restart)

1. Start up the affected product.
2. From the "Help" menu select "Check for Updates...".
3. Click on the "Yes" button when prompted to update.
4. You may be prompted for your Mac login password.
5. Click on the "OK" button when done.
6. Repeat for other affected products or OS X based computers.

Note that when you are done you should be at version 9.4.3 or 10.0.2 (10.0.1 for the Windows Reader) depending on which versions you had installed to start with. This can be verified by selecting the "About" menu option from the "Application Name" menu in OS X or the "Help" menu in Windows from within the application.

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