

From: [CNREHelpDesk](#)
To: [CNREHelpDesk](#)
Subject: Security Alert: Adobe Acrobat and Reader Highly Critical Patch
Date: Wednesday, January 11, 2012 2:53:11 PM
Importance: High

Happy New Year CNRE,

Adobe has patched four “Highly Critical” vulnerabilities in their Acrobat/Reader line of products. Note that this vulnerability and patch is for both the Microsoft Windows and Mac OS X operating systems. You should follow the following steps to update your Adobe Acrobat 9.x and 10.x and Reader 9.x and 10.x programs ASAP on both OS’s and on ALL your computers. One easy way to see all the Adobe products you have installed in Windows is to look at the “Currently installed programs:” list in the “Add or Remove Programs” applet in the “Control Panel” for Windows XP or the “Name” column in the “Programs and Features” applet in the “Control Panel” for Windows 7. On the Mac you can use “Spotlight” to search for Adobe products or just look in your “Applications” folder. Also, remember to **NEVER** open unknown or unsolicited PDF attachments or click on PDF links on web pages that are not trusted or known. Once again this is only for Adobe Acrobat 9.x and 10.x and Adobe Reader 9.x and 10.x programs. Thanks and as always please do not hesitate to [contact us](#) for questions or problems. Lon.

Steps to patch the Adobe products for Windows: (May require a restart)

1. Save any work as this update may require a restart.
2. Start up the affected product.
3. From the “Help” menu select “Check for Updates...”.
4. Click on the “Download” button when it finds the update.
5. Once the update has downloaded a pop should appear in the taskbar stating “Update is ready to install”, click on the pop up.
6. Click on the “Install” button that appears.
7. It may prompt you to close the Adobe application before continuing.
8. Click on either the “Restart” or “Close” button depending on if it needs to reboot.
9. Repeat for other affected products or Windows based computers.

Steps to patch the Adobe products for Mac OS X: (Does not require a restart)

1. Start up the affected product.
2. From the "Help" menu select "Check for Updates...".
3. Click on the "Yes" button when prompted to update.
4. You may be prompted for your Mac login password.
5. Click on the "OK" button when done.
6. Repeat for other affected products or OS X based computers.

Note that when you are done you should be at either version 9.5 or 10.1.2 depending on which version you had installed to start with. This can be verified by selecting the "About" menu option from the "Application Name" menu in OS X or the "Help" menu in Windows from within the application.

=====

Lon A. Weber, Director of IT
College of Natural Resources and Environment, Virginia Tech
216C Cheatham Hall
Blacksburg, VA 24061
Phone: 540-231-3277 Fax: 540-231-7664
<http://it.cnre.vt.edu>