From:	VT - CNRE - CNRE Admin Faculty Listserv on behalf of CNREHelpDesk
To:	CNRE_ADMIN_FACULTY@LISTSERV.VT.EDU
Subject:	FW: Phone scam stating your computer is infected
Date:	Tuesday, March 22, 2016 3:04:30 PM
Importance:	High

It's me again CNRE,

See the message below. This post to the VT techsupport listserv generated lots of responses, it appears that a whole lot VT people are getting this call on both their landlines and cell phones! Don't fall for it, either hang up on them or tell them that you need to first clear it through your IT department and they will most likely hang up on you. Hopefully this will be the last warning message I need to send for a while... Lon

Lon A. Weber, Director of IT College of Natural Resources and Environment (MC0324) Cheatham Hall, RM 216C, Virginia Tech 310 West Campus Drive Blacksburg, VA 24061 Phone: 540-231-3277 Fax: 540-231-7664 http://it.cnre.vt.edu

From: Besag, Brett [mailto:bbesag@vt.edu]

Sent: Tuesday, March 22, 2016 2:36 PM

To: 'itso-g@vt.edu' ; techsupport-g@vt.edu

Subject: Phone scam stating your computer is infected

Just an FYI that at least two people in my college have received phone calls today, from someone stating that the faculty/staff's computer is infected and that they will assist the person in getting it fixed. Luckily, in both cases, my faculty/staff hung up and contacted me.

Brett Besag, Director of Information Technology

College of Liberal Arts and Human Sciences, 101B Wallace Hall (0317) Office: (540) 231-6677, **Cell: (540) 200-5942**, <u>bbesag@vt.edu</u> Support available via the <u>ITSU Website</u> & <u>Service Request Form</u>.