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Cc: ["cnre_grad_students-g@vt.edu"](mailto:cnre_grad_students-g@vt.edu)
Subject: IBM BigFix Client
Date: Thursday, March 23, 2017 3:06:04 PM
Attachments: [Sample BigFix Screen Shot 2017-03-23 at 2.36.54 PM.png](#)

Hello CNRE,

This is an FYI email...

For some months now CNRE-IT has been installing a client known as IBM BigFix on CNRE owned computers, we're at 325 so far and we have at least that many to go. This VT supported application allows us to comply with Internal Audit's latest IT security standards. Through a console and configurable alert notifications we can monitor items that are now deemed necessary by these new standards (software installed with versions, user accounts, services running, Antivirus status, etc...) but we can't actually see what you're doing on your computer so no worries there :)

This system also allows us to push patches and updates to your computers to help keep them up-to-date and secure. I have already been doing this to a limited degree but only with changes that won't interfere with your day to day operations. Actually I'm currently pushing out a Windows Security Update to approximately 200 computers but because it forces a reboot I have it configured to only run if you are not logged in!

The reason I'm alerting you to this is that I can also configure these tasks to popup a message on your screen describing what needs to be done and giving you the choice of allowing, postponing, or even cancelling the proposed action. With malware, scareware, and fake popups being as prevalent as they are I wanted to give you a heads up in case you see a popup claiming to be from me. I'm attaching a sample screenshot so you'll know what to look for. Thanks.

Lon

PS Please do not tamper with, disable, or uninstall the BigFix client! Doing so would put you in violation of the "Policy for Securing Technology Resources and Services ([7010](#))".

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Uninstall - Firefox - Windows

Hello there, this is the CNREHelpDesk. We have determined that your version of Firefox is no longer supported and needs to be uninstalled. If you have any doubt about the authenticity of this message please do not hesitate to contact us at CNREHelpDesk@vt.edu, 1-9599. Thanks.
Lon

You should save your work before taking this action. You must take this action within 24 hours.

Title	Deadline	
Uninstall - Firefox - Windows	24 hours from now	

Click Snooze to be reminded again:

