

# College of Natural Resources and Environment Information Technology Faculty and Staff

## Organizational Chart June 2017



**Lon A. Weber**  
Director  
540-231-3277  
laweber@vt.edu

- Supervision of the college's IT department and staff
- New and emerging technologies coordinator
- Computer policies, procedures, and security standard coordinator
- Hardware/software consultation, recommendation, and purchasing
- PC and Mac technical support
- Limited mobile device support
- Enterprise Storage Solution (minnow.cc.vt.edu\CNRE) administrator
- CNRMicrolab manager
- Latest threats and phishing attempts coordinator
- Internal training coordinator on various computer related topics



[CNREHelpDesk@vt.edu](mailto:CNREHelpDesk@vt.edu)  
[it.cnre.vt.edu](http://it.cnre.vt.edu)  
540-231-9599



**Les G. Fuller**  
Systems Administrator  
540-231-7416  
fuller@vt.edu

- CEARS and Geography lab manager
- PC and Mac technical support
- Limited mobile device support
- Hardware/software consultation, recommendation, and purchasing
- Freshman computer requirement coordinator
- Website management
- Web project development consulting - backup role
- Digital audio and video consulting - backup role
- Large format printer manager
- Video conferencing system manager
- Classroom/conference room presentation systems manger
- Reservation contact for college laptops and projectors



**Steven Lewis**  
Computer Support Specialist  
540-231-4892  
slewis30@vt.edu

- First point of contact for the college with all computer hardware and software issues
- PC and Mac technical support
- Limited mobile device support
- Deployment system(s) administrator
- Computer configuration and delivery



**Will A. Pfeil**  
Web and Media Specialist  
540-231-6639  
wpfeil@vt.edu

- Webmaster
- Web, print, and digital media coordinator
- Database design and development
- Web project development consulting
- Digital audio and video consulting



**Erica L. Balsley**  
Computer Support Specialist  
540-231-4753  
ericalb@vt.edu

- First point of contact for the college with all computer hardware and software issues
- PC and Mac technical support
- Limited mobile device support
- Networked printer manager
- HelpDesk ticketing software administrator
- Computer configuration and delivery